

Taking stock of implementation over a 12-month period (Sept 2013-August 2014)

- **Recommendation delayed**
- **Recommendation in progress**
- **Recommendation completed**
- **No milestones to be reported in this period**

### LOGISTICS AND CONNECTIVITY WORKING GROUP

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<tr>
<th>Objective</th>
<th>May 2014</th>
<th>Nov 2014</th>
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<td>1.1 Determine the most appropriate structure for the Customs and Excise Department taking into consideration the functionalities offered by the new system and the potential for streamlining the operations to make Customs and Excise facilitators of trade and not simply collectors of Revenue and source of employment.</td>
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<td>1.2 Strengthen the linkages between the Port Authority and Customs to reduce duplication and save time and reduce costs in the importation process</td>
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<td>1.3 Standardize the clearance of non-commercial items from customs across all points of entry into the Federation</td>
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<td>1.4 Operationalize the Trade Facilitation Committee in order to monitor and discuss new procedures, policies concerns, and developments to improve competitiveness</td>
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### OBJECTIVE 2: HARNESS THE POWERS OF ICT THROUGH E-GOVERNMENT

2.1 Identify Government Services that can be delivered through the use of ICT. Develop a migration path and schedule for moving the identified services online.

- A. Upgrade of the Postal Services (E-Wallet, money remittances, online payments etc.)
- B. EDU NET Programme
- C. Closed Circuit Television (CCTV) Project (1st phase)
- D. Inland Revenue E-Payments

2.2 Design fiscal incentives for the adoption and use of ICT in the Private sector and its interaction with the Federal Government.

### OBJECTIVE 3: FOSTER THE DEVELOPMENT OF INTRA-REGIONAL TRADE

3.1 Improving access to trade/logistics information available for islands of the region

3.2 Expansion of the Port to serve as a sub-regional hub

3.3 Incentivize and facilitate the expansion of the services offered by liners in St Vincent, Grenada, St Lucia and Dominica to include the rest of the island

### INVESTMENT CLIMATE WORKING GROUP

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<td>1.1 Conduct an ICT Audit Review to take stock of personnel (in public, civil and private sectors), infrastructure/incentives/taxes and education system (content, method and delivery)</td>
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1.2 Identify relevant and useful information to 1.1. Adopt the recommendations of the ICT4EDC to establish an ICT Foundation that would consist of private, public and civil society components. with at least one third private sector resources suitably qualified

**OBJECTIVE 2 : FACILITATE AN IMPROVEMENT IN THE PROPERTY REGISTRATION PROCESS**

2.1 Identify the inefficiencies in the Property Registration System and facilitate its improvement

**OBJECTIVE 3 : CREATION OF AN OFFSHORE EDUCATION POLICY**

3.1 Fully operationalizing the Accreditation Board.

3.2 Creating the environment to advance the international education (offshore) sector.

3.3 Creating incentives for sector expansion, while making it nationally beneficial by developing nationals in accordance with national skills and training gaps and needs.

3.4 Canvassing reputable international schools to open branches or segments of their operations in the Federation.

**OBJECTIVE 4 : ESTABLISHMENT OF AN ENERGY COMMISSION**

4.1 Creation of an Energy Commission by implementing an appropriate organizational / management structure and systems.

**SKILLS AND PRODUCTIVITY WORKING GROUP**

**OBJECTIVE 1 : DETERMINE AND ADDRESS THE LABOUR SKILLS GAP**

1.1 Determine Skills sets and capacity of Labour & Statistics Departments for conducting manpower Survey

1.2 Identify Business Sector Needs - Needs will be identified under the Compete Caribbean Project "Consultancy to support Private Sector Development in SKB-NEV - Gap Analysis of the World Bank Doing Business Report"

1.3 Identify Workforce Skills Set

**OBJECTIVE 2 : CURRICULUM REFORM, TO BALANCE SOFT AND HARD SKILLS**

2.1 Identifying the gaps – Soft and Hard Skills.

2.2 Enhancing the implementation and promotion of the White Paper on Education Development Policy 2009 – 2019 (Note: White Paper speaks to hard and soft skills)

2.3 Re-Branding TVET

**OBJECTIVE 3 : ENHANCE THE QUALITY AND SERVICE PROVISION**

3.1 Conduct an assessment to determine the level of Service Excellence in the Federation

3.2 Develop a National Culture of Service Excellence

3.3 Establish a framework for sustainability of Service Excellence within organizations

**OBJECTIVE 4 : INSTITUTIONAL FRAMEWORK: IMPLEMENT TRI-PARTITE FRAMEWORK AND A NATIONAL PRODUCTIVITY COUNCIL IN ADDITION TO THE DEVELOPMENT OF A HUMAN RESOURCE MANAGEMENT STRATEGY**

4.1 Review and/or Assess the Barbados Tri-Partite Arrangement for Possible Emulation

4.2 Institutionalize a Tri-Partite Committee

4.3 Create a National Productivity Council